

Senior Product Manager- Toronto, ON

FrontStream is seeking a **Senior Product Manager** to join our growing, innovative, technology services company in our **Toronto, ON office**. This position will report directly to the AVP of Product Management.

Company Overview:

FrontStream supports over 10,000 charities and corporate customers across the globe. FrontStream is revolutionizing fundraising through its all-in-one platform, Panorama. We are the trusted provider of online fundraising and auctions, event management, donor management, and workplace giving to our international customer base. We have been serving the nonprofit sector for more than a decade, and we love what we do!

Why Work at FrontStream?

- Health, Dental, and Vision Insurance options, as well as company paid short-term, long-term and life insurance
- Retirement savings program with company match
- A generous Time Off Program with paid company holidays!
- Fun work environment with a collaborative atmosphere, as well as opportunities for training and growth

Position Overview:

As a **Senior Product Manager** with FrontStream, you will define and develop the roadmap and strategy for one of our online nonprofit fundraising products. You will be responsible for overall product strategy, including new features and functionality, to accelerate the growth of Artez, a core piece of FrontStream's Panorama fundraising platform.

This will include the development of detailed business, process, and product requirements along with customer use-cases. You will also be an important link between FrontStream, its customers, the agile development teams and internal stakeholders.

Responsibilities Include:

- Be the product expert
- Gather product requirements/requests from various stakeholders
- Work directly with clients to understand needs / pain-points
- Define and prioritize user stories and acceptance criteria
- Work with the Design team to create mock-up screens and wire frames

- Convey the vision and goals at the beginning of every release and sprint
- Lead Sprint Planning meetings
- Provide Agile development and QA teams with in-sprint guidance and perform Functional Testing
- Walk through UAT's and Demos
- Develop release notes and training materials
- Identify and evaluate industry trends and opportunities in areas like Mobile UX and Payments

Desired Skills and Experience Include:

- 5-7 years Previous experience in a product owner capacity on a Web Product
- University Degree or College Diploma with a technical background
- Working knowledge of Scrum and Agile methodologies
- Experience working with distributed teams & stakeholders
- Ability to work in a fast-paced environment
- A high degree of self-motivation
- Strong organizational and management skills including a great attention to detail
- Exceptional interpersonal skills with a broad array of personality types
- Strong analytical, verbal, and written communication skills
- Strong technical/engineering understanding
- Experience working with RESTful APIs
- Ability to prioritize features to deliver the best product on time
- Technical Visionary/Advocate, keeping up to date with the latest technical advancements

The company is headquartered in Reston, VA with offices in Cambridge, MA, Lancaster, PA, Toronto, ON and West Melbourne, VIC, Australia.

Interested candidates should send resume, references and salary history to: careers@frontstream.com with "**Senior PM- TOR**" in the subject line. No phone calls please.

FrontStream is an equal opportunity employer. The successful applicant will have proven eligibility to work in Canada.