

Sr. Systems Engineer – Toronto, ON

FrontStream is looking for an experienced **Sr Systems Engineer** to join our team in **Toronto, ON** to help manage our 24/7 enterprise environment. The engineer will be a member of the IT team responsible for assisting with the design, implementation and support of our Production systems and applications. The position reports to the Director, Security & Infrastructure.

Company Overview:

FrontStream is the industry leading organization of SaaS fundraising solutions for non-profits. We provide an integrated, enterprise-wide fundraising platform for all your fundraising, auction, donor management, corporate social responsibility (CSR), and payment processing needs via our leading social innovation products.

Over 10,000 non-profit and corporate customers use our Intelligent Engagement Platform in the US, Canada, Australia, and the UK.

Position Overview:

This position requires a *seasoned IT professional* with practical experience across a wide range of products and technologies with a core focus around Linux. The candidate must be well versed in not only high-level support, but capable of diving into the weeds to help diagnose complicated, time sensitive technical issues with little guidance. The primary responsibility is ensuring uptime and availability of our products and services on a Global Scale. This environment spans multiple Operating Systems, vendor appliances, and technologies. In addition to ensuring uptime the engineer will work with a wide range of company stakeholders to ensure consistency with overall system architecture, operational and security standards, policies and procedures. This is a dynamic, fast paced environment. Candidates will be expected to manage several projects simultaneously in addition to providing Production support.

Responsibilities Include:

- Design, implementation and administration of Linux & Windows 2008/2012 production servers
- Deploying and maintaining Windows IIS 7/8, Apache, and in-house application services
- Patch management, host hardening, and provisioning storage (Linux and Windows)
- Working with development staff to identify requirements and implement solutions
- Manage and maintain system monitoring alerts
- Documenting, implementation, and improvement of processes and procedures
- Assisting with the integration of modern technologies and new company acquisitions
- Participate in 24/7 on-call support rotation

Must Have Skills:

- Hands-on enterprise and technical experience supporting, managing, and deploying **Linux** Systems
- Experience with Linux management & monitoring tools such as Ansible, Nagios, and Munin
- Experience supporting and maintaining Tomcat/Java, Apache, and IIS based web servers

- Hands-on enterprise technical experience supporting Windows 2008 & 2012 both physical and virtual systems in a Production environment
- Experiencing building and managing VMware systems at an enterprise level from the ground up
- Experience designing, implementing and managing Active Directory, SQL 2014, Cluster Services, Postgress Cluster, GPOs, Security Groups, and WSUS
- WSUS Administration and Maintenance and Server Virtualization Technologies
- Experience configuring SAN and NAS technologies (iSCSI, FCP, CIFS, NFS, etc.)
- Enterprise datacenter management experience

Bonus Skills:

- DEVOPS or Systems Architect experience
- Experience scripting in Linux.
- Experience with Bash, Perl, Ruby on Rails, RabbitMQ, Redis, and Solr.
- Experience maintaining PCI compliance (or other regulatory compliance)
- Experience with Windows scripting technologies such as WMI, WSH, ADSI, VBS and PowerShell
- Experience with Cisco Firewalls and load balancers like F5, A10
- Current Microsoft certification(s)

Qualification Requirements:

- Bachelor's degree in Computer Science/Engineering or 5+ years of relevant work experience in lieu of degree
- Demonstrated work experience as a Systems Engineer/Administrator
- Exceptional analytical and problem-solving skills; must possess a structured, methodical approach to systems administration and change management experience
- Excellent written and verbal communication and outstanding customer service skills

The company is headquartered in Reston, VA with offices in Cambridge, MA, Lancaster, PA, Toronto, ON and West Melbourne, VIC, Australia.

Interested candidates should send resume, references, and salary history to: careers@frontstream.com with "**Sr Systems Engineer- TOR**" in the subject line. No phone calls please.

FrontStream is an equal opportunity employer. The successful applicant will have proven eligibility to work in Canada.