



# Helping good happen

Over 20,000 nonprofits and socially minded companies have used FrontStream's fundraising software to power their auctions, charity events, peer-to-peer and online fundraising, and employee giving. Simply put, we help our customers raise more for their causes, and do more good in their communities.

## POSITION

Cloud Engineer

## THE ROLE

FrontStream is a rapidly growing all-remote software company that specializes in helping non-profits, socially minded companies, and individual donors to maximize the good they can do around the world, and we are looking for a Cloud Engineer to be a part of building this amazing company. This position is a key role in expanding and optimizing our AWS cloud infrastructure to serve our non-profit customers. You will have an opportunity to research, advise and implement AWS services across our products and platforms. This is a position that allows you to explore and determine what services we can leverage to provide a great experience for our customers.

## WHAT YOU'LL DO

- Participate on IT projects enhancing and maintaining our AWS cloud-based systems
- Optimize our products to perform their best and minimize downtime in AWS
- Assist our engineering team with code deployments, some of which are manual
- Write scripts and/or TeamCity or Jenkins build configurations to remove manual steps
- Participate In the 24/7 on-call support rotation and if an alert is triggered, determine why it occurred and what we can do to stop it from happening again
- Help deploy and enforce security standards

## WHO YOU ARE

- You have a passion for learning and working with cloud technology
- You're a team player with excellent communication skills and a relentless problem-solving attitude
- You've got experience running systems in AWS or another cloud experience
- You understand EC2, RDS, VPC, Security Groups, and other AWS services

- You should have configuration management knowledge, either with Windows or open-source tools
- You have experience with managing, deploying, and scripting in Microsoft Windows and a working knowledge, either with Windows or open-source tools
- You have experience with managing, deploying, and scripting in Microsoft Windows and a working knowledge of databases
- You understand and have worked with Active Directory, Windows IIS, Apache, and/or NGINX
- You possess some experience and knowledge of PowerShell, Python, or Redis, as well as Terraform or CloudFormation, containers
- You'll get extra credit for AWS Certifications

## OUR AWESOME BENEFITS

- 100% Remote Work! No more “when will we have to go back into the office” worries. FrontStream supports remote employees all over North America
- Complete health, vision, and dental insurance
- FSA & HSA
- No rigid vacation policy, instead FrontStream provides employees with “Responsible Time Off” – we trust you to take the time you need when you need it
- Paid holidays
- 401(k)with employer match

## DIVERSITY STATEMENT

At FrontStream, diversity is fundamental to how we grow and manage our business. We're committed to building a diverse workforce that cultivates and supports individuals of all backgrounds, and we strongly encourage people of different races, ethnicities, sexual orientations, gender identities, and persons with disabilities to apply. FrontStream is an equal opportunity employer, and we will welcome everyone to our team!

Interested?

Submit your resume to [careers@frontstream.com](mailto:careers@frontstream.com) with “Cloud Engineer” in the subject line.